

# Living Well:

People are able to live the lives they want  
to the best of their ability  
in their communities



# OUR BUILDING BLOCKS



**Conversation and goal setting**

**Aiding recovery with help from volunteers**



**Community support and network development**



**Specialist support**



**Care coordination by integrated team**

# CULTURAL CHANGE ELEMENTS



**Local people  
Local conversation**



**Strong GP buy-in**



**Practitioner co-design**



**Information sharing**



**Building trust and relationships**

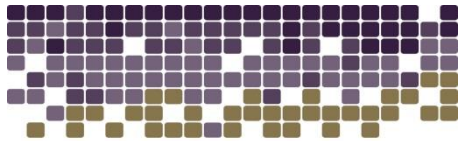
# The GURU

“What I like about GURU is that it provides immediate access to patient records and is intuitive and very simple to learn”

“If it is right for the patient, right for the clinician, financially sustainable – then it cannot be wrong”








“It is saving us time that can be better spent treating someone and it’s often the sickest patients who benefit the most”

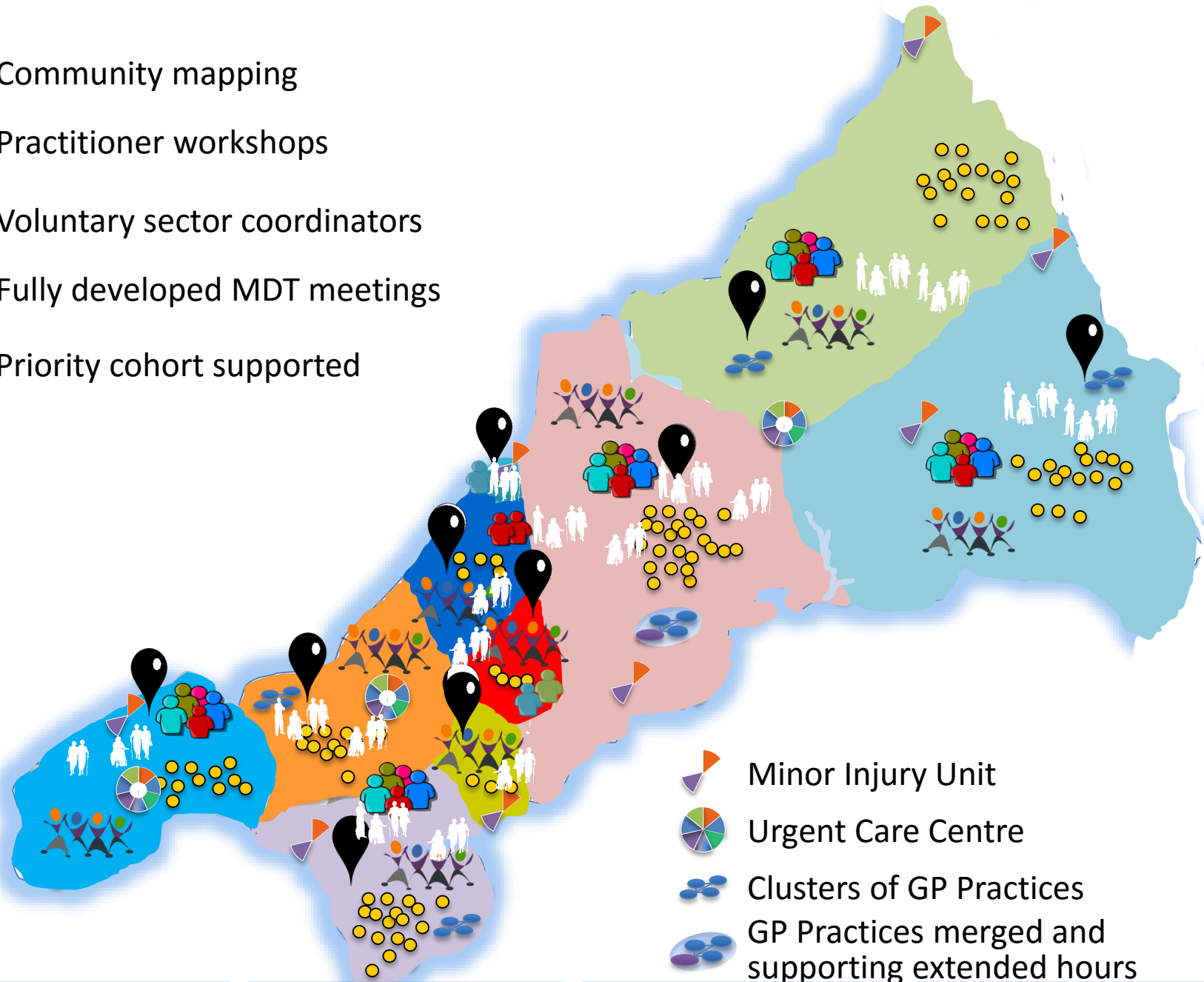






ehi 2015  
AWARDS

WINNER

Best use of IT to  
support clinical  
treatment and care

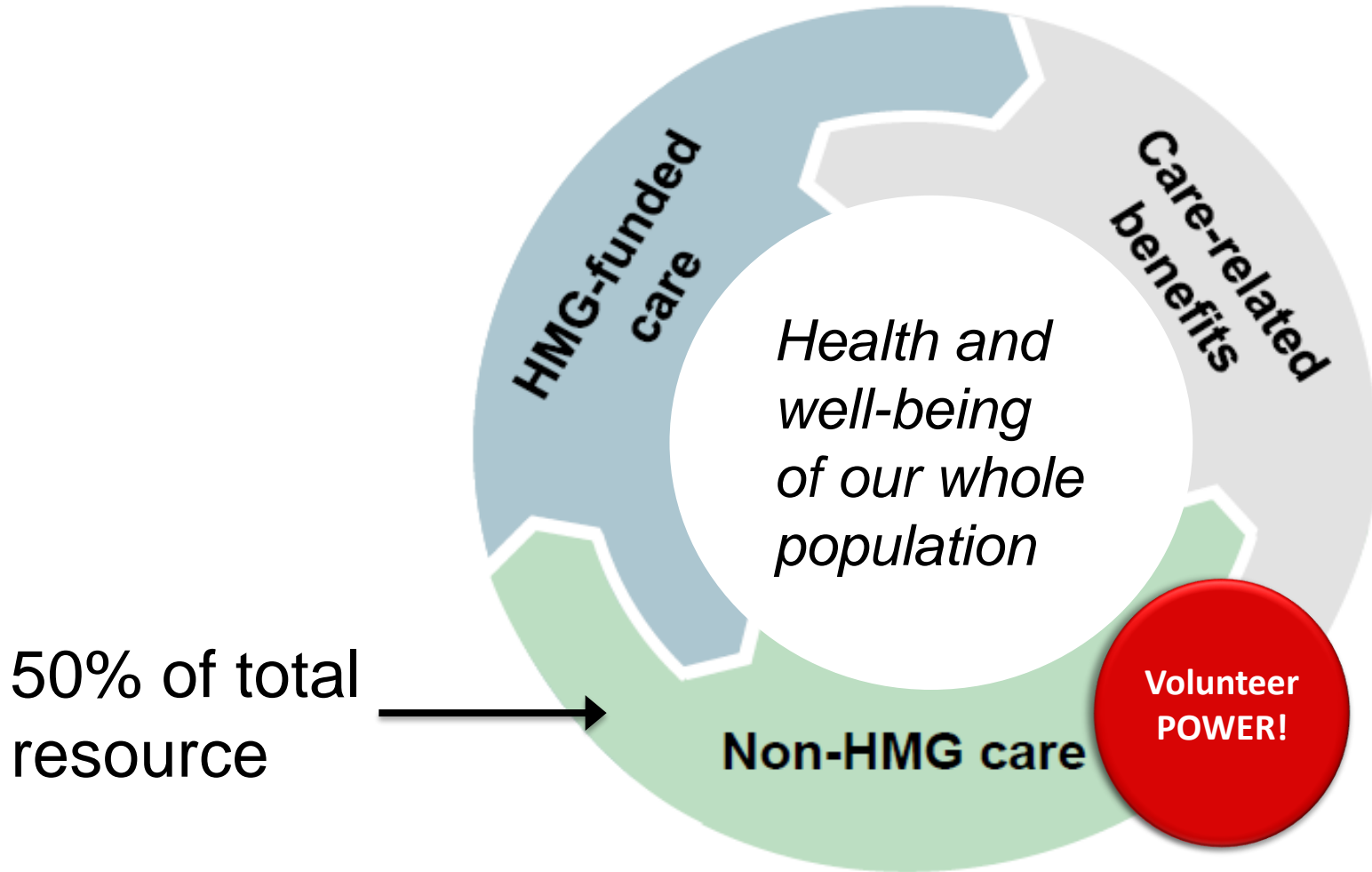
-  Community mapping
-  Practitioner workshops
-  Voluntary sector coordinators
-  Fully developed MDT meetings
-  Priority cohort supported



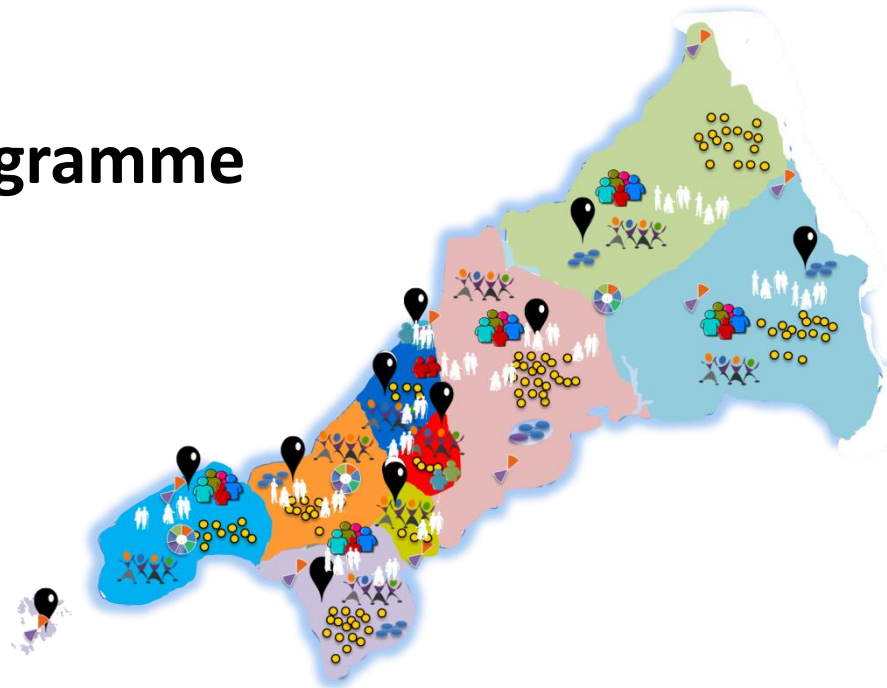
-  Minor Injury Unit
-  Urgent Care Centre
-  Clusters of GP Practices
-  GP Practices merged and supporting extended hours



# Potential scope



# Change programme



How do we commission it?

Cultural & behavioural change

How do we reconfigure the system to provide it?

**Transforming commissioning**

**Integrating provision**

Integrated

Workforce development

Outcome based

New style contracts

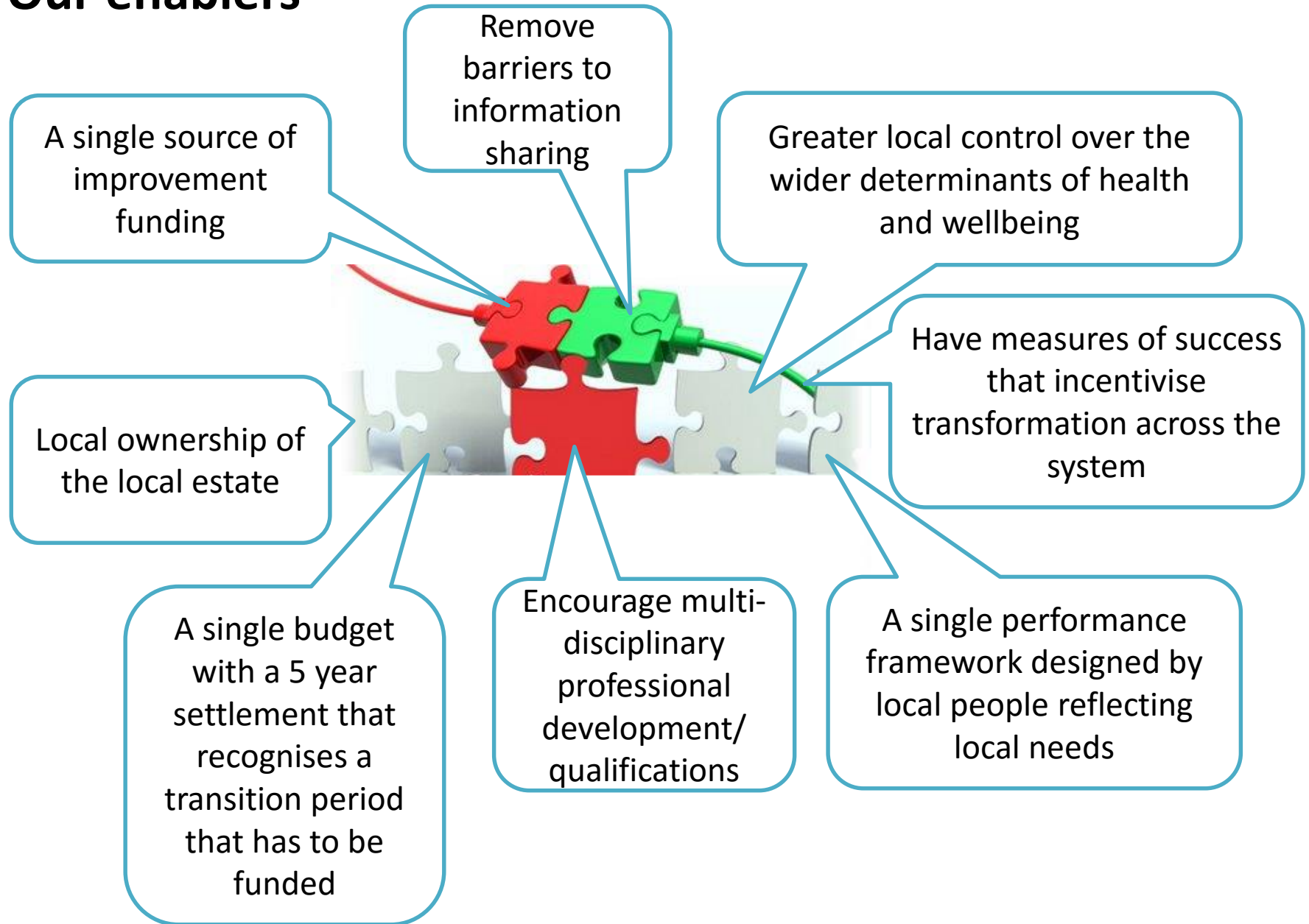
Provider engagement and design

Capitated budgets

Organisational development

System governance

# Our enablers



# Benefits and next steps

- **Triple Aim (IHI)**
  - Improved Health and Wellbeing ✓
  - Improved Experience of Care and Support ✓
  - Reduced cost of Care and Support ✓
- **Next steps**
  - From edge to mainstream
  - Cultural/relationships
  - Long term evaluation
  - Wider lens
  - Financial modeling
  - Commissioning
  - Deal for Cornwall